

To the Pomeroy Community of Employees, Clients and Partners

March 26, 2020

As details and updates of the global pandemic continue to unfold, we are reminded daily of the unwavering dedication of our people to our customers, partners and each other. You continue to balance your personal concerns and fluctuating family obligations with the fluid needs of our customers with grace and grit. We are truly humbled and thankful to each and every one of you.

Our number one priority is the safety and health of our people. We are doing everything possible to ensure that we remain proactive in our approach to safety and that all areas of our business follow the CDC's guidelines. We also have a responsibility to communicate and be as transparent as possible to you. To date, we have two known positive cases of Coronavirus within our Pomeroy team. Our HR team continues to monitor both individuals, who are improving and receiving medical care. Any team members that may have been in contact with either individual have been notified. We will continue to stay vigilant in our approach and will always respond in the best interest of our employees.

We are a technology services organization that supplies crucial support to businesses that keep our communities safe, our families fed and our economy moving forward. Our Pomeroy team continues to be recognized by our clients and partners for supplying exceptional service during these turbulent times. Most recently a CIO with one of our financial services clients recognized its Pomeroy support team for its stellar service:

"[The Pomeroy] teams have been responsible for configuring and issuing 500 laptops to bank employees and contractors so they can work remotely. We placed orders for 1500 laptops on February 25th when we were first made aware of supply chain issues within the Wuhan region of China. These teams have been working hard for weeks to allow many of us to work from home."

There are countless stories of our folks stepping up to support our customers. While we may not feel it today, the way we support our customers, partners and each other continues to represent a silver lining for everyone during this crisis, strengthening relationships across the board. We are truly in this together and we will remain steadfast and resilient in our approach to the well-being of our employees and serving our customers. Please share your success stories, any areas of concern or if you have ideas of how we can assist you in your daily duties, reach out to the Coronavirus Response Team (CRT) at DLUSResponse.Team@pomeroy.com

We are hopeful this crisis will be short-lived. However, we must be financially responsible and prepared for changes in our business in the coming months. Our services work is changing. Some areas of our business have experienced increases in work for customers performing essential roles during the pandemic, while others have closed their doors. We will continue to work with everyone to fill any open work role across our customer base and support anyone without work with our benefits programs and assistance. Our HR and Legal teams are reviewing the latest congressional relief bill. Know that we will work diligently to ensure we communicate and assist you in using these additional benefits where they apply.

We will continue to monitor the situation and keep you informed via email communications, updates from CRT and our internal SharePoint site:

https://gtn.sharepoint.com/sites/US-ION/SiteDirectory/bcp_dr/SitePages/pandemic.aspx.

Our business and people continue to show great resilience. We are all in this together and together is how we will move forward and accomplish our unified goals.

Sincerely,

Chris